

Customer service advisors to assist you

The customer service advisors at your local Service Point can provide you with the information you need about public services. If you need to submit printed applications or forms, you can do this at the Service Point. The customer service advisor will scan your documents and email them to the appropriate authority.



YOUR LOCAL SERVICE POINT

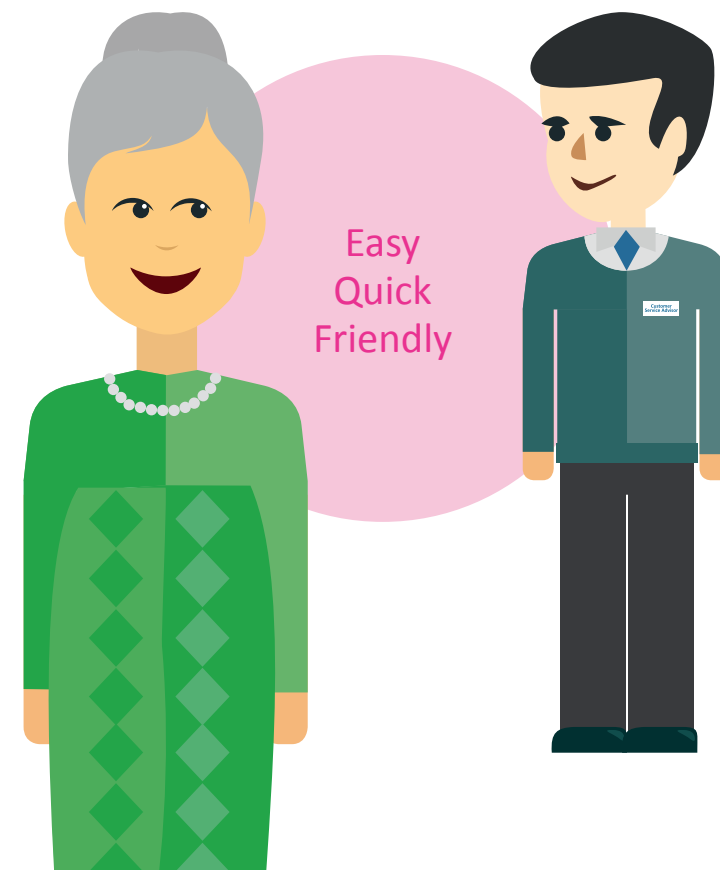
Contact your local Service Point when you need help in your dealings with different public authorities. The customer service advisors will guide you in the use of online public services provided by, for example, the Tax Administration, the Social Insurance Institution, Local Register Offices and the Employment and Economic Development Offices, as well as Police licence services and the public services of your municipality.

Come and see us!



YOUR LOCAL SERVICE POINT HAS IT ALL!

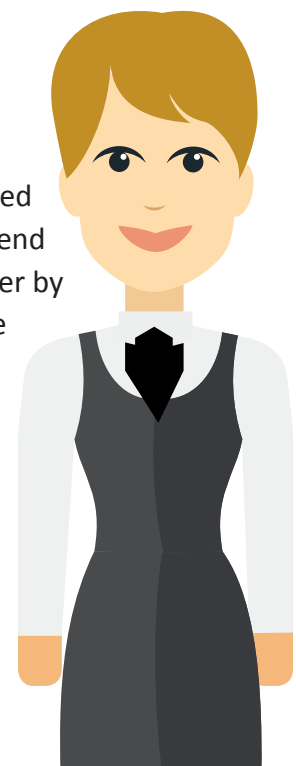
A one-stop shop for public services.



NEED TO CONTACT A PUBLIC AUTHORITY? TURN TO YOUR LOCAL SERVICE POINT.



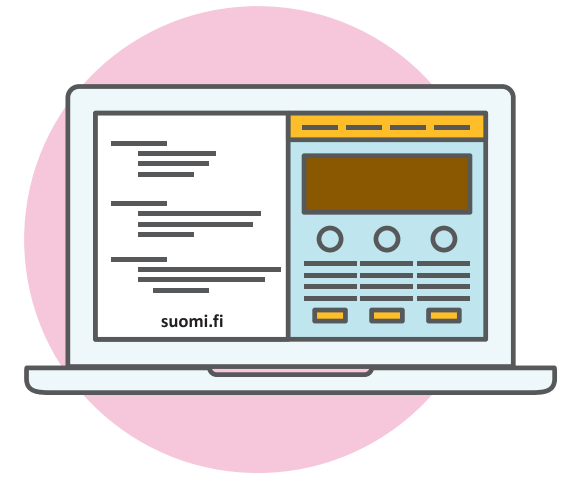
Your local Service Point is a one-stop shop for public services where you can receive expert assistance conveniently. The customer service advisors at Service Points are highly knowledgeable about Finland's public services and can guide you to the appropriate authorities. You can find the guidance you need and request or send information either by using the Service Point's facilities or by talking to a customer service advisor or expert.



THREE WAYS THAT SERVICE POINTS CAN HELP YOU

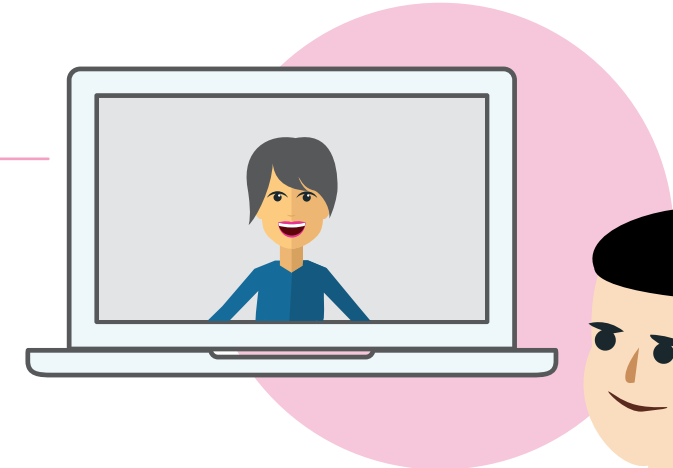
Online facilities

At your local Service Point, you can use the online services of public authorities, either independently or with the assistance of a customer service advisor. These computer facilities are available free of charge. Friendly customer service advisors will guide you in the use of the equipment and online services.



Video link to an expert

If you need in-depth expertise, you can contact an expert at the public authority in question via a video link at the Service Point. A customer service advisor will set up the link and you can have a confidential discussion with the expert.



Appointment with an expert

At the Service Point you can meet experts from various authorities with or without a booked appointment. The Service Point will announce the availability of experts separately.

